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# A tourist in Copenhagen: Get your information about our busses, trains and metro

By the Danish Consumer Council, the Passenger Pulse

Are you looking for Tivoli or the Little Mermaid? Find answers for 5 common questions from tourists planning to use our busses, trains or metro around Copenhagen.



Photo: Getty Images

## Where can I buy my ticket?

Ticket machines are located at train and metro stations. You can pay in cash or with your credit card. Some stations have ticket offices or 7-eleven stores, where you can purchase your tickets as well.

In addition, you can purchase your ticket online on DSB's website until 5 minutes prior to departure. Download or print your ticket afterwards so you can show your ticket to the ticket inspectors, even if you are without internet service.

Smartphone users can download DOT's app Mobilbilleter from Google Play or Apple's App Store. However, the app does not work with telephone numbers from outside Denmark.

Due to the corona virus, you are not able to buy tickets directly from the bus driver.

Remember to purchase your ticket *before* boarding any train or metro. You cannot buy your tickets onboard. Travelling without a ticket can result in a fine up to 750 Danish kroner.

## How much does it cost travelling with train, bus or metro?

The metropolitan area is divided into different zones determining the price of your journey. You cannot buy less than 2 zones at the beginning of your journey. The price for 2 zones is 24 kroner.

2 zones cover most of central Copenhagen, and a ticket for 2 zones allows you to travel back and forth for 1 hour and 15 minutes. Be aware that a trip to or from the airport requires a ticket for 3 zones. A ticket for 3 zones costs 36 kroner and is valid for 1 hour and 30 minutes.

Once you have purchased your ticket, you may use it on the bus, train or metro, as long as you travel within the zones you have purchased a ticket for.

2 children under the age of 12 may travel for free when accompanied by an adult with a valid ticket. The price of children's tickets in general is half of the price for an adult. You can travel on a children's ticket until you turn 16 years.

[Find detailed information on zones and tickets at visitcopenhagen.com](http://visitcopenhagen.com)

## What are my discount options?

### Rejsekort

Travelling by Rejsekort is usually the cheapest option. A 2-zone journey with Rejsekort costs 16 kroner for bus and train but 17,60 kroner for the metro, as opposed to 24 kroner when purchasing a ticket at the ticket machines or ticket offices. Between 11 AM and 1 PM and from 6 PM to 7 AM, the price is reduced to 12,80 kroner for a 2-zone journey by bus or train, and 14,40 kroner for a metro ticket. This is also the case on weekends.

As a tourist, not having a Danish social security number or a Danish address, you can purchase and use the Rejsekort Anonymt. The card costs 80 kroner (non-refundable). You must add 170 kroner to the balance to cover the cost of travel in advance.

The balance of your Rejsekort Anonymt has to be at least 70 kroner, before you can start a journey. You can transfer money to your Rejsekort Anonymt on all train and metro stations.

It is important that you remember to “check-in” at the beginning of your journey, and when you switch between train, bus or metro.

Check-in stands are located on board busses as well as on train and metro stations. If you are travelling by train or metro, make sure to check in before you board the train, as you cannot check in on the train or metro.

Once you have completed your entire journey, you have to “check-out”, and the price of your journey is withdrawn from the balance on your Rejsekort.

More than one person can travel on the same Rejsekort Anonymt at a time, as long as you remember to check them in as well.

There are special stands for checking several passengers in on the same Rejsekort in all train and metro stations. If you are travelling by bus, you have to ask the bus driver to check additional passengers in on your card – except for line 5C, where you will find special stands in the bus.

Be aware that the balance of the Rejsekort Anonymt has to be at least 70 kroner per passenger travelling on the card.

You can buy the Rejsekort Anonymt at selected points of sale, Copenhagen Central Station and Copenhagen Airport.

[Read more about Rejsekort Anonymous at Rejsekort's website](#)

### **City Pass**

You can buy a City Pass with either 24, 48, 72 or 120 hour duration in ticket machines located at Copenhagen Central Station, Copenhagen Airport, in ticket machines or on your phone via sms. Furthermore, you can buy it online, in the Mobilbilletter app and in certain hotels in the city.

The City Pass is available in two sizes.

A City Pass Small is valid in the zones 1 to 4. This covers most of Copenhagen.

A City Pass Large is valid in the zones 1-99. This covers the entire metropolitan area, so you can travel to sights outside of Copenhagen, like Louisiana Museum of Modern Art in Humlebæk or Kronborg Castle in Elsinore.

City Pass also works on foreign phones.

The price of a City Pass Small starts at 80 kroner for an adult and 40 kroner for a child, if the pass is for 24 hours.

A City Pass Large costs from 160 kroner for an adult and 80 kroner for a child, if the pass is valid for 24 hours.

[Read more and purchase your City Pass on DOT's website](#)

### **Copenhagen Card**

Copenhagen Card gives you free entry or entry at a reduced price at many museums and other sights as well as free public transportation in the entire metropolitan area.

You can buy a Copenhagen Card in larger stations and in most travel agencies including many hotels. The card is valid in 24, 48, 72 or 120 hours from the time, it is issued.

[Read more and purchase your Copenhagen Card on their website](#)

## **Where can I find timetables for busses and trains?**

Copenhagen Visitor Center is located at Vesterbrogade just across Tivoli. Here, you can get a free city map, which includes timetables for busses and trains in Copenhagen. You can also get schedule of the metro here.

If you have a smartphone, you can download the journey planner app Rejseplanen, which is available in English and German. You can enter to/from train stations, bus stops or even specific addresses whether using the app or browser version.

[Plan your journey at rejseplanen.dk](https://rejseplanen.dk)

## How do I get to Langelinie?

Langelinie is a popular place in Copenhagen. Here you will find the Little Mermaid, the large cruise ships visiting Copenhagen and more.

You can use the S-trains to get to Østerport Station, and walk to Langelinie from here. The walk takes approximately 15 minutes. You can also take bus 27 directly to Langelinie from e.g. the Town Hall Square or from Østerport Station.

If you are a looking for the cruise terminals in Nordhavn, you can take the metro to Orientkaj and then bus 164 to the cruise terminals.

[Further reading on transport in and around Copenhagen](#)